

AMENDMENTS TO THE HSBC ONLINE AND MOBILE BANKING TERMS AND CONDITIONS

15 July 2024

Dear Valued Customers,

Please be informed that our HSBC Online and Mobile Banking Terms and Conditions (“Terms and Conditions”) have been updated, the latest version being August 2024 Edition effective 14 August 2024.

You may find the amendment made to Clause 20 in bold and italic as per below:

Clause 20. DuitNow Terms and Conditions

For registration of DuitNow ID and any usage of the DuitNow services thereon, the following terms and conditions as published on our websites shall apply:

- a. National Addressing Database Terms and Conditions
- b. DuitNow Transfer Terms and Conditions
- c. DuitNow QR Terms and Conditions
- d. DuitNow Online Banking/Wallets

e. Consent Terms and Conditions

For HSBC Bank: <https://www.hsbc.com.my/duitnow>

For HSBC Amanah: <https://www.hsbcamanah.com.my/duitnow>

The revised Terms and Conditions (August 2024 Edition) is available [here](#)