



## Stay Alert – Protect your Personal/Banking Information

## **Dear Valued Customers,**

We've been made aware of fake SMS messages claiming to be from HSBC, offering reward points with a suspicious URL link. These SMS messages are NOT from HSBC. HSBC will never include URL link in SMS.

HSBC reminds you that your Reward Points (3022) will expire today. Please visit the following link to redeem your gift: https://hsbc.casa/My

- Do NOT click on any suspicious links
- Do NOT provide your personal/banking information
- Do NOT make any payments

HSBC will never ask for your personal/banking information or payment via SMS.

If you're unsure about any messages you receive, please contact us through our official website or call our customer service hotline below.

	Local call number	International call number
HSBC Premier	1300 88 9393	+603 8321 5208
HSBC Bank Malaysia	1300 88 1388	+603 8321 5400
HSBC Amanah Malaysia	1300 80 2626	+603 8321 5200

As a reminder, please check your transactions regularly and immediately report any unauthorized transactions, errors, or discrepancies to HSBC. HSBC will never direct you to a website asking for your personal/banking information including OTP or Card PIN. Do not click on any URL links in SMSes or emails that are suspicious.