







Opening up a world of opportunity

Welcome and thank you for choosing HSBC TravelOne Credit Card. We are glad to have you onboard with us. Let's explore the benefits on spend categories focused on your lifestyle and make every swipe more rewarding.

It's our mission towards making a sustainable difference. Therefore, when you donate to an eligible charity cause with your HSBC TravelOne Credit Card, we will contribute 1% of the eligible charity spend to our supported charities, to help others build their dreams and hopes.





Exclusive Perks

Go green with us. HSBC TravelOne Credit Card is made from 100% recycled plastic.





Activate your new HSBC TravelOne Credit Card



Step 1 – Activation

Call our 24-hour Activation hotline +603 8321 8999. Press "1" to start the activation process.



Exclusive Perks

Step 2 - Create PIN

To safeguard against unauthorised use. Create your 6-digit PIN after activation. Press "2" to start creating your PIN.

Discover how to maximise your credit card here

Perks exclusive to you

Your Credit Card benefits at a glance Credit Card features and services Get connected via Mobile Banking





Your Credit Card benefits at a glance

Key Benefits:



Earn Accelerated Points to fast track your next trip

- 8X Reward Points on all Foreign Currency Spend
- 5X Reward Points on local Travel Spend (Hotel, Airlines & Travel Agencies)
- 5X Reward Points on local dining Spend
- 1X Reward Points on all Other Eligible Spend



Redeem Instantly

 Make instant redemptions for airlines miles, hotel points and more via HSBC Mobile Banking App Learn more



Travel benefits and convenience

- Airport Lounge Access Enjoy 6X complimentary Plaza Premium Lounge Access for international flights (KLIA Airport, Changi Airport and Hong Kong Airport) per year for you and your supplementary cardholders combined Learn more ▶
- Enjoy exclusive Travel Discounts on Agoda.
 Learn more ▶

Home



Travel security

- Complimentary Travel Insurance up to USD250,000 upon registration (including travel medical, travel inconvenience – flight and baggage delay, baggage loss, COVID coverage etc.) Learn more
- Complimentary E-Commerce Purchase Protection shop online at ease with up to USD1,000 coverage. Learn more ▶
- Complimentary ID Theft Protection Lite with immediate alerts of suspicious activity. Learn more



Split Flexibility

- Enjoy 0% interest instalment plans for up to 36 months at over 2,000 retail outlets. Learn more >
- Convert your big purchases into monthly instalment into monthly instalment plans with preferential rates as low as 1.88%. Learn more ▶



Welcome

What's More...

- HSBC will make a Charity Donation to Selected Charity Organisation(s) which is equivalent to 1% of the Eligible Charity Spend made by Eligible Cardholders, up to a maximum of RM500,000 per year.
- Go green with us. Your HSBC TravelOne Credit Card is made from 100% recycled plastic
- The round notch at the bottom of the card helps visually impaired community to identify the correct end to insert into the card readers and ATMs.



Exclusive Perks Important Help & Information Support



Treat yourself to more perks and rewards



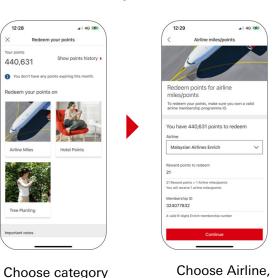
HSBC SmartPrivileges

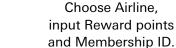
Enjoy exclusive deals and discounts at over 2,500 outlets nationwide, from shopping to dining, latest gadgets to health and wellness merchandise.

Browse deals ▶

Instant Redemption via Mobile Banking.









Review details



Redemption confirmed



Help &

Support

Important ks Information

for redemption



Credit Card features and services

Balance Transfer Instalment (BTI)

Consolidate all of your outstanding balances to your new card.

Cash Instalment Plan

Convert your available credit limit into instant cash.

Auto Balance Conversion

Pay off your credit card balances at lower effective interest rate of 13% p.a.

Cash Advance

Get cash quickly when you need

Balance Conversion Plan

Turn your HSBC credit card purchases into smaller flexible monthly instalments.

Card Instalment Plan

Enjoy 0% interest instalments for up to 36 months at over 2,000 retail outlets

Manage your Credit Card with ease

Home

Credit Limit Increase

Gain greater financial flexibility with higher credit limit.

Get started ▶

E-statement

Go green with us. Go paperless.

Apply here ▶

Supplementary Cards

Get a supplementary card. Share the convenience and exclusive privileges with your loved ones.

Apply here ▶

◆ Previous Next ▶

Help &

Support

Welcome Exclusive Perks Information



Get connected via Mobile Banking

Start banking online with us today to securely manage your accounts anytime, anywhere. The HSBC Malaysia Mobile Banking app is built around your needs.

Stay in control of your finances easily with our HSBC Malaysia Mobile Banking App. Whether you're checking your balances or transferring money, the app lets you do your banking wherever you are.





Download the HSBC Malaysia app now!





Not an HSBC Online and Mobile Banking User?
Follow the steps and Register now ▶

What can I do via Mobile Banking?

Read more ▶

Concerned about security?

Block/Unblock your card

Temporarily block or unblock your credit card if it's lost or misplaced directly through the HSBC Malaysia Mobile Banking app.

Mobile Banking:

- 1. Log on to your mobile banking.
- 2. Select the card you want to block.
- 3. Under View More, click Manage Cards.
- 4. Click on Temporarily block this card.
- 5. Your card is now temprarily blocked

Read more ▶

Travel Notice Feature

You can now update us on your travel plans by creating a travel notice for your credit card. Go to the HSBC Malaysia Mobile Banking app to set one up before you embark on your trip.

Read more ▶



Important Help & Support



Important Information

Terms and Conditions for HSBC TravelOne Credit Card >

Terms and Conditions for HSBC TravelOne Rewards Programme ▶

Terms and Conditions for HSBC Plaza Premium Lounge for TravelOne Programme ▶

Universal Terms and Conditions (UTC) ▶

Cardholder Agreement >

Product Disclosure Sheet >

Statement Frequently Asked Questions >

Fraud Prevention >

Ways to bank with us ▶





Help & Support

Connect with us

Call us and let us know how we can help you

HSBC Bank Malaysia (Banking and Cards)



1300 88 1388

HSBC Card Activation and PIN Hotline



03 8321 8999

Chat with us now >

Find us on social media



HSBC Malaysia



hsbc_my







Important Help & Information **Support**